

PUGET SOUND AI LLC

AI and Automation for the Secure Government Cloud

Veteran-Owned Small Business | SBA VetCert Application in Progress | SAM.gov Active | M365 GCC Specialist

Puget Sound AI LLC is a Washington State veteran-owned small business delivering production AI and automation inside Microsoft 365 Government Community Cloud (GCC). Every engagement is led and delivered by the principal engineer, a U.S. Navy veteran and former GS-09 federal IT engineer with 8+ years of M365 and GCC automation experience. No account managers, no junior consultants, no offshore handoffs. **19 AI systems engineered and deployed in production across regulated government GCC environments, with documented cost avoidance and labor recovery.**

19

AI SYSTEMS ENGINEERED

21+

FTE-YEARS RECOVERED

\$256K

ANNUALIZED COST AVOIDANCE

35

BUSINESS PROCESSES AUTOMATED

CORE COMPETENCIES

- M365 GCC Architecture & Governance.** Exchange, Teams, SharePoint, Purview, Entra ID; tenant-wide governance aligned to NIST 800-171 and CMMC.
- Copilot Studio Agent Engineering.** Generative orchestration, RAG and vector retrieval, citation-bound zero-hallucination agents for government accuracy.
- Power Platform & Graph Automation.** Power Automate with Graph API and PowerShell workflows, full audit trails at tenant scale.
- AI Agent Infrastructure.** Custom MCP servers, local SLM inference pipelines, Azure AI Foundry integration.
- Zero-Trust Identity & Compliance.** Conditional Access, sensitivity labeling, DLP, baseline hardening inside FedRAMP-authorized GCC.
- AI Readiness & Training.** Fixed-price gap analysis, 90-day roadmaps, hands-on workshops for government IT staff and users.

WHY PUGET SOUND AI FOR PRIMES

- VOSB socioeconomic credit** toward your small-business and veteran subcontracting goals. SAM-active, UEI and CAGE on file.
- GCC and GCC-High native delivery,** architected under government cloud constraints from day one, never retrofitted from commercial patterns.
- Production past performance,** not certifications only: \$256K/yr cost avoidance and 21+ FTE-years recovered across 19 systems.
- Direct engineer on your SOW.** The person who scopes is the person who builds. No junior bait-and-switch, no hidden subcontractor chain.
- Clean compliance posture.** SAM active; \$1M cyber liability, \$1M E&O, \$1M general liability. Certificates on request.
- Flexible vehicles.** FFP, T&M, micro-purchase, and SAP (FAR 13). Teaming structured to fit your contract and delivery model.

PAST PERFORMANCE: PRODUCTION SYSTEMS, REGULATED GOVERNMENT GCC ENVIRONMENTS

\$105K/yr M365 License Anomaly Recovery
Python, PowerShell, and AI inference reclaim 400+ G3 GCC licenses on the first automated sweep.

3,800 hrs Legacy Mailbox Department Classifier
PowerShell and local SLM infer department ownership for 5,170 legacy mailboxes, unblocking stalled investigations.

600 hrs/yr Policy & Personnel Manual Agent
Citation-bound Copilot Studio agent returns verbatim answers from official policy. Zero summarization; misquote exposure eliminated.

850 hrs/yr M365 Administrative Automation Agent
Copilot Studio agent composes multi-step Graph and PowerShell workflows from natural language, enabling tier-3 ops by non-scripters.

\$80K/yr Custom MCP Server, Agent Automation Layer
Policy-compliant Model Context Protocol tooling for AI agents; 1,600 hrs/yr offloaded; reusable foundation across systems.

33,000 hrs Automated Records Classification Engine
Local SLM and vector embeddings classify OCR'd documents against statutory retention schedules, per million documents processed.

COMPANY DATA

Legal Name Puget Sound AI LLC
UEI SU4QWJZWXY97
CAGE 17DX6
SAM.gov Active
Business Size Small Business
Socio-Economic VOSB; SBA VetCert in progress
NAICS 541512, 611420, 541519
Structure Washington State LLC
Vehicles FAR 13 SAP, T&M, FFP, Micro-purchase, Teaming
Set-Asides Small Business, VOSB

POINT OF CONTACT

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Remote-first delivery; response within 1 business day

KEY PERSONNEL

U.S. Navy veteran (Aerographer's Mate). Former GS-09, U.S. Army Cyber Command / NETCOM. 8+ years M365, GCC, and automation engineering.

INSURANCE

\$1M cyber liability | \$1M errors & omissions | \$1M general liability

Sanitized architecture diagrams and full basis of estimate available to qualified contracting officers and prime contractors under NDA. \$256K annualized cost avoidance reflects recurring per-system savings dollarized at a \$50/hr fully-burdened blended government labor rate; 21+ FTE-years aggregates total labor hours recovered across all systems.